

Disclaimer

Last Updated: 2nd February 2026

This Disclaimer applies to all services, content, communications, and materials provided under the brand **Aerth Auto**, operated by **G & E PLT** (Registration No.: **202104002253 (LLP0028887-LGN)**).

By accessing our website, subscribing to our services, or using any Aerth Auto service, you acknowledge and agree to the terms of this Disclaimer.

1. General Information Only

All information provided by Aerth Auto, whether on our website, marketing materials, WhatsApp communications, or service descriptions, is for general informational purposes only.

2. Service Outcome Disclaimer

2.1 Aerth Auto provides vehicle cleaning services, not restoration or detailing services unless explicitly stated.

2.2 Results may vary depending on:

- ❖ Vehicle condition, age, and wear
- ❖ Pre-existing damage or defects
- ❖ Environmental and site conditions

2.3 Aerth Auto does **not guarantee “like-new”, stain-free, or permanent results.**

3. Eco-Friendly & Water-Saving Claims

3.1 References to “eco-friendly”, “water-saving”, or “sustainable” practices describe Aerth Auto’s operational approach, including reduced water usage and environmentally conscious methods.

3.2 These references **do not constitute absolute environmental guarantees** or quantified impact claims unless expressly stated.

Aerth Auto does not warrant specific environmental outcomes for individual services.

4. Interior Cleaning Limitation

4.1 Where interior services such as vacuuming or dashboard surface wiping are offered:

- ❖ Cleaning is limited to **surface-level visible areas only;**
- ❖ **Deep cleaning, stain removal, upholstery treatment, or dismantling of vehicle components is** excluded unless expressly agreed;

5. Unattended Services

5.1 Many Aerth Auto services are performed without the vehicle owner present.

- 5.2 By using our services, you acknowledge and accept the risks associated with unattended vehicle servicing in shared or managed parking environments.

6. Media & Evidence Disclaimer

- 6.1 Aerth Auto may capture photographs or videos of vehicles before and after service for verification, quality assurance, and dispute resolution.
- 6.2 Such media represents the **vehicle's observable condition at the time of service only** and may not capture all defects, wear, or external factors.

7. Third-Party Premises & Access

- 7.1 Aerth Auto is not responsible for:
- ❖ Acts or omissions of condominium management, security personnel, or third parties
 - ❖ Conditions of parking structures, lighting, drainage, or surrounding infrastructure
 - ❖ Delays or service limitations caused by site rules or access restrictions

8. Limitation of Responsibility

- 8.1 To the fullest extent permitted by law:
- ❖ Aerth Auto disclaims all liability for indirect, incidental, or consequential losses arising from use of its services or reliance on information provided.
 - ❖ Users are responsible for ensuring their vehicle is suitable for the selected service.

9. External Links & Communications

Any external links, third-party platforms, or payment gateways provided are for convenience only. Aerth Auto does not control or endorse third-party content, systems, or practices.

10. Changes to This Disclaimer

Aerth Auto reserves the right to amend this Disclaimer at any time without prior notice. Continued use of our services constitutes acceptance of the revised Disclaimer.

11. Contact Us

For questions regarding this Disclaimer:

Aerth Auto (G & E PLT – Registration No.: 202104002253)

 admin@aerthauto.my

 03-86878436